



Buying Kandla Grey Sandstone is a little bit different than buying man made products and London Stone would recommend all customers read the following;

Kandla Grey Sandstone will contain blemishes, veining, small chipping (to the corners and sides) and small holes, all of which are natural characteristics of stone. These are positive characteristics and will enhance the appearance of stone. Speak to a member of the sales team for more information.

Always order an additional 10% to allow for wastage, cuts and the occasional piece which you may not like the look of.

All natural stone will vary in colour, texture and natural markings. A small sample will not give an accurate reflection of how your finished patio will look. We strongly recommend a visit to our showroom and advise you to view as much stone as possible. We can also arrange visits to our depot to view current stocks by appointment. Additionally, we are able to provide full sized samples at an additional cost. Speak to a member of our team who will happily advise you.

London Stone will not give a refund or exchange stone on the basis of variation in colour, texture or natural characteristics.

Before applying any cleaning agents, acids, acid based cleaning products, sealants or any chemicals to natural stone ALWAYS seek professional guidance.

If you have any special circumstances in your property such as damp conditions, high traffic, pets or excess amounts of vegetation please speak with a member of the team to ensure the chosen product is suitable for the conditions.

Kandla Grey Sandstone is subject to dimensional tolerances of +/- 5mm.

Kandla Grey Sandstone cannot be butt jointed. We recommend a minimum gap of 10mm.