



*Buying Grey Yorkstone is a little bit different than buying man made products and London Stone would recommend all customers read the following*

**Grey Yorkstone will contain blemishes, veining, small chipping (to the corners and sides) and small holes, all of which are natural characteristics of stone. These are positive characteristics and will enhance the appearance of stone. Speak to a member of the sales team for more information.**

Always order an additional 10% to allow for wastage, cuts and the occasional piece which you may not like the look of.

All natural stone will vary in colour, texture and natural markings. A small sample will not give an accurate reflection of how your finished patio will look. We strongly recommend a visit to our showroom and advise you to view as much stone as possible. We can also arrange visits to our depot to view current stocks by appointment. Additionally, we are able to provide full sized samples at an additional cost. Speak to a member of our team who will happily advise you.

London Stone will not give a refund or exchange stone on the basis of variation in colour, texture or natural characteristics.

We strongly recommend that Grey Yorkstone is sealed prior to installation. This can be done on site by your own contractors or alternatively, stone can be provided pre-sealed by London Stone for an additional cost. All samples provided are unsealed, unless otherwise stated. Sealing is a straight forward process and we are happy to advise on supply and installation. We also recommend that a small quantity of sealant is purchased in order to seal the pointing material after installation. This can be done with a small paint brush.

Before applying any cleaning agents, acids, acid based cleaning products, sealants or any chemicals to natural stone ALWAYS seek professional guidance.

If you have any special circumstances in your property such as damp conditions, high traffic, pets or excess amounts of vegetation please speak with a member of the team to ensure the chosen product is suitable for the conditions.

Grey Yorkstone is subject to dimensional tolerances of +/- 2mm.

Grey Yorkstone cannot be butt jointed. We recommend a minimum gap of 5mm