



*Buying Reclaimed Yorkstone is a little bit different than buying man made products and London Stone would recommend all customers read the following*

**Reclaimed Yorkstone will contain blemishes, veining, chipping (to the corners and sides) and sometimes marks and holes to the surface, all of which are characteristics of reclaimed stone. These are positive characteristics and will enhance the appearance of stone. Reclaimed Yorkstone will vary in size, thickness, colour and surface texture, even when purchased from the same batch. Speak to a member of the sales team for more information.**

The beauty of Reclaimed Yorkstone is in the marks and imperfections which come from decades of wear and tear. These marks, blemishes, chips etc. are what give the Reclaimed Yorkstone its unique character. If you are looking for a stone with fewer imperfections, you may wish to consider our New Riven Yorkstone as an alternative. Please ask a member of our sales team for further information.

Always order an additional 10% to allow for wastage, cuts and the occasional piece which you may not like the look of.

All natural stone will vary in colour, texture and natural markings. A small sample will not give an accurate reflection of how your finished patio will look. We strongly recommend a visit to our showroom/depot and advise you to view as much stone as possible. We can also provide full sized samples at an additional cost. Speak to a member of our team who will happily advise you.

London Stone will not give a refund or exchange stone on the basis of variation in colour, texture or natural characteristics.

Before applying any cleaning agents, acids, acid based cleaning products, sealants or any chemicals to natural stone ALWAYS seek professional guidance.

If you have any special circumstances in your property such as damp conditions, high traffic, pets or excess amounts of vegetation please speak with a member of the team to ensure the chosen product is suitable for the conditions.

Reclaimed Yorkstone Paving cannot be butt jointed. We recommend a minimum gap of 15mm



*Your natural stone, like any other part of your garden or home, requires some periodic maintenance to keep it in tip top condition, however this need not be time consuming or expensive. We have put together this maintenance guide to give you all the information you need to know.*

The appeal of Reclaimed Yorkstone is in the unique patina and weathered surface. This distinguishes it from newly quarried stone. Abrasive cleaning methods (using chemicals, soaps, detergents or a jetwash, for example) will remove the patina from the surface and so should be avoided wherever possible.

Brush the stone regularly with a stiff brush to remove any dried mud or dirt and to prevent the accumulation of detritus in the joints. Occasionally leaves and other organic matter can leave a mark if allowed to decompose on the surface of the stone so it is important to ensure that any falling leaves are brushed away regularly.

If necessary, the stone can be cleaned periodically with water and a stiff brush. Spot stains from berries, bird droppings etc. can also be cleaned with water and a brush.